



APPOINTMENT COMMITMENT

An appointment in our schedule is a bond of trust that we share together- that we will be here to serve our patient, at their appointed time and the patient will be present for scheduled treatment. Should it be necessary to cancel/reschedule an appointment, except in cases of emergencies, we request a full 24 hour notice to allow our office time to contact another patient to fill a cancellation. We do not “overbook” to allow for missed appointment time. Patients who habitually miss or reschedule appointments without proper notice may be charged for the lost appoint time or possibly not given any further appointment opportunities in our office. We strive to remain on schedule and see all patients promptly. However, please keep in mind dentistry can be unpredictable, emergencies do occur and must take priority. If we run behind for any reason we will notify you promptly.

Your scheduled appointment is reserved specifically for you. We make an effort to remind you of all scheduled appointments via email, text message or courtesy call. Please keep contact information with our office current to insure successful communication.

You are a highly valued patient with our office. Missing an appointment prevents us from providing our patients care in a timely manner. Please help us in keeping your scheduled appointments.

Patient's Name: _____

Name of Parent or Guardian: _____

Relationship to Patient: _____

Signature: _____ Date: ____/____/____

* Unfortunately, TennCare restricts our office from charging any fees associated with missed/broken appointments. Any fee will be waived and result in immediate dismissal from the practice.